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Medical Device Usability Course

Instructor: Dr Nick Bradley, BERGO UK	
Day 1: Wednesday 25 March 2026	
Time zone: London (GMT)	
09.00 - 09.15	Objectives, Overview and Introductions
09.15 – 12.15	1. Introduction to Usability Engineering
	 a) What is meant by usability? b) Legal framework for manufacturers c) Overview of usability engineering process in IEC 62366-1:2015 +AMD1:2020
	Discussion: Experiences and Challenges
12.15 – 13.15	Lunch
13.15 – 15:00	2. User Research
	 a) Design guidance in ANSI/AAMI HE75:2009/(R)2018 b) User research techniques c) Preparing a use specification Exercise: Use Specification
15.10 – 16.30	 3. Task Analysis a) Introduction to task analysis b) Task analysis techniques c) Hierarchical Task Analysis (HTA) Workshop: Task Analysis
Day 2: Thursday 26 March 2026	
Time zone: London (GMT)	
09.00 – 12.15	4. Managing the Risk of Use Error a) Introduction to use error b) Why do use errors occur? Exercise: Classifying Use Error Causes c) Techniques to manage use error Workshop: Use-Related Risk Analysis (URRA)
12.15 – 13.15	Lunch
13.15 – 15.10	5. Usability Evaluation a) Formative evaluations b) Summative evaluation Exercise: Cognitive Walkthrough
15.20 – 16.20 16.20 – 16.30	6. Usability Documentation and Integration a) The usability engineering file b) The summary HFE/UE report for the FDA c) Developing a usability engineering procedure Discussion: Next Steps and Challenges Course Summary and Conclusions